



# ISOVER PRODUCT AND DELIVERY GUIDE

**Your time is valuable  
- we'll help you to  
make the most of it.**



**Live mapping tracks our driver on route so you can easily find out how close your delivery is and organise other movements around it.**

Track and Trace provides live tracking of your deliveries to help you plan your day.

We'll start sending details to your inbox as soon as your delivery has been dispatched, providing you with information straight away.

**Don't delay - sign up today to receive instant delivery updates!**

[isover.co.uk/trackandtrace](https://isover.co.uk/trackandtrace)

- Quickly find up to date delivery information so you always have accurate arrival times.
- Receive updates for orders going directly to your customers or to your branch.
- Get instantly notified when your order has been delivered, and immediately view or download a digital Proof of Delivery document with a timestamp and electronic signature to show who received it.
- View photos on your digital Proof of Delivery to see your order has arrived safely.

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# Introduction to Isover

## Our ambition

As part of the Saint-Gobain Group, we believe in making the world a better home. Our vision is to be the worldwide leader in light and sustainable construction, improving daily life through high thermal and acoustic performance solutions.

We're committed to leading the drive to sustainable, performing, energy efficient mineral wool insulation solutions, to create spaces in the built environment which will deliver a positive impact and legacy, enhancing people's health, safety and well-being, while reducing impact on the natural environment. We have a wealth of technical expertise, developed over decades, on a global stage, which we'll use to develop and deliver innovative insulation solutions.

We care about building better for people and the planet.

## Isover - A global brand

Founded in 1937 and with more than 9,000 employees across 39 countries, Isover is a globally renowned insulation brand.

## What we do

We design and manufacture mineral wool insulation solutions worldwide, including at our UK-based plant in Runcorn, Cheshire, with all electric equipment in the plant powered by 100 % renewable electricity.

We provide solutions across a wide range of applications, including technical insulation for industry and Heating, Ventilation, Air Conditioning (HVAC), distributed nationwide through our valued channel partners.

## Recycled glass

Driven by our environmental values, we strive to improve our offer to guarantee responsible production.

Isover UK brings the promise of solutions to increasingly reduce the carbon impact of construction and enhance user comfort.

▶ [Click here for more information on Isovers sustainability road map](#)

## Handling, storage, health and safety

Information regarding storage, installation and handling of Isover products and health & safety information can be found online.

▶ [Click here to find out more](#)

Our UK manufactured products achieve a Eurofins Gold product status for indoor air quality.

▶ [Click here to find out more](#)

EUCEB certified, demonstrating our mineral wool fibre products conform with Note Q of Regulation (EC) No 1272/2008

▶ [Click here to download the certificate](#)





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# Customer service charter

Our experienced team of friendly Customer Service Advisors are on hand to help guide you through the ordering process.

## Placing orders

Orders can be placed via Electronic Data Interchange (EDI), telephone or email. To help us provide you with the best possible service, please quote your customer account number, order number, product code, quantity and requested delivery date when ordering.

## Lead times

Lead times for stock under normal trading conditions are as follows:

Isover acoustic and thermal range	
Load size	Lead time
Full	2 days (day 1 for day 3)
Half	3 days (day 1 for day 4)

The cut off time for order placement is 15:00. For orders placed after 15:00, the following day will be treated as day one. A delivery date will be agreed at the time of order placement.

## KEY TO LEAD TIMES

- Grey item: 2 working days
- Green item: 2-7 working days
- Orange item: 2-21 working days
- Blue item: made to order. Minimum order quantities may apply. Please check when ordering.

The delivery date may be affected for orders containing products of mixed lead times. The date of the delivery will be calculated at the time of order placement.

## Order acknowledgement

Order acknowledgments and changes are sent by email. Please check all order acknowledgements and in the case of discrepancies, contact the Customer Service Centre.

## Order cancellation

Orders on a two day delivery lead time can be cancelled up until 12 noon the day prior to loading free of charge. If you wish to cancel after this time, the cost of transportation (5200903256) and a 20 % re-stocking charge (5200903255) will be incurred.

Orders for products with a longer lead time can be cancelled before manufacture at a charge of £50 (5200903257). If these items are cancelled after manufacture the full order value will be charged (5200903258).

## Order amendment

We acknowledge that from time-to-time order requirements may change and that you may need an opportunity to change your order after it has been placed. Amendments can be made up until 15:00 the day prior to loading, subject to vehicle capacity and stock availability.

\*Please note that weekends and bank holidays are not classed as loading days.

## TRACK AND TRACE

Live, accurate delivery details with track and trace. Live mapping tracks our driver on route so you can easily find out how close your delivery is. We'll start sending details to your inbox as soon as your delivery has been dispatched providing you with information straight away.

- Quickly find up to date delivery information so you always have accurate arrival times
  - Receive updates for your orders going directly to your customer or to your branch
  - Get notified when your order has been delivered
  - View or download to see digital proof of delivery document
- ▶ [Click here to sign up to Track & Trace, if you haven't already](#)



## A pioneering fleet

Our modern delivery vehicles are fitted with the latest technology and safety features as standard. To assist with your delivery requirements, we are able to offer the following services:

Delivery Service	Type	Charge	Code
Mechanical off-loading facility (MOL)*	To provide off-loading assistance in locations where fork trucks are not in use	£200	5200903245
Non-articulated delivery*	To enable deliveries to locations without articulated access an urban articulated vehicle is available.+ (A rigid vehicle may be available on request - please contact the Customer Service Centre for price and availability.)++	£200	5200903253
Multi-point deliveries**	To assist you if you have limited storage capacity, we can help by offering multi-point deliveries to destinations within 30 miles road distance of the first delivery point	£60 per additional drop	5200903252

\*Standard lead times may vary subject to vehicle availability.

\*\*Prices are also available upon application for deliveries outside the 30 mile distance.

+Urban articulated vehicles are 13 m long, 2.6 m wide and 4.5 m high. This vehicle can carry eight Isover pallets.

++Rigid vehicles are 11 m long, 2.6 m wide and 4.4 m high. This vehicle can carry six Isover pallets.

## Timed deliveries

To suit all delivery requirements, we can offer flexible deliveries by prior arrangement to suit your needs.

Delivery Service	Load Type	Charge	Code
Up to 16:00 on the agreed delivery date	Full or part load	No charge	N/A
Morning or afternoon delivery on the agreed delivery date	Full load only	£30	5200903259
Specific time of the agreed delivery date (07:00 - 16:00)	Full load only	£60	5200903260
Next day delivery*	Full or part load	£250	5200903261

\*Subject to stock and vehicle availability. Orders must be placed before 10:00.

## Site delivery

Deliveries to site are available upon request and are free of charge. Please note the site must have access for articulated vehicles and have mechanical offload facilities. Isover does not allow products to be 'hand balled' off the vehicles.

## Waiting times/demurrage

A maximum of two hours is provided to complete the delivery off-load. A charge of £40 will be made thereafter for each hour, or part thereof (5200903254).

## Off-loading

When off-loading, we must observe relevant health and safety practices. We will therefore be unable to off-load at sites that contravene these regulations, e.g. parking restrictions, limited turning circles, etc.

Where a health and safety concern is raised, we will contact you to arrange a risk assessment to enable deliveries to continue.

## Congestion charges

All deliveries are free of congestion charges.



## Redirection

If for any reason a delivery needs to be redirected, this can be arranged where possible. Any additional transportations costs incurred by Isover will be charged to your purchase order (5200905197). Please contact the Customer Service Centre for guidance.

## Out of hours deliveries

Out of hours deliveries (between 16:00 - 07:00) are available upon request (5200903262). Prices are available upon application. Please contact the Customer Service Centre for guidance.

## Adverse weather

The personal safety of our employees and drivers is always the first priority. If you are unable to accept a delivery due to adverse weather please contact the Customer Service Centre.

## Vehicle details

All deliveries made by Isover will be delivered on articulated vehicles, which are 16.5 m long, 2.6 m wide and 4.5 m high.

### PACKING

- Primary product packaging is 100 % recyclable, but must be sorted by type.
- Please see individual product pack for type.



## Palletisation

- All Isover products are delivered on wooden pallets from suppliers who can demonstrate Chain of Custody certification. This means that 100 % of the wood used is sourced from certified sustainable sources.
- The Isover HVAC range products should be stored inside.
- The Isover acoustic and thermal range products that are on pallets and weather-proofed with plastic covers offer the option of outside storage.
- Standard pallets are: 1200 mm x 1200 mm with foursided access, enabling faster loading and unloading with less handling to decrease the chance of damage. Some specialist products are packed on non-standard pallets.



## Pallet recovery

We have formed a partnership with circular economy pallet supplier The Pallet LOOP in a bid to significantly reduce pallet waste.

The instantly identifiable, green coloured timber LOOP pallets are now in circulation for all Isover products manufactured in the UK.

Merchants, distributors, principal contractors, and housebuilders can book pallet collections, which can take place from as little as 72 hours later. There will also be a PayBack of up to £4 available for every green coloured pallet put back in the LOOP.

▶ [Click here to find out more and register](#)

or, email

▶ [setmeup@thepalletloop.com](mailto:setmeup@thepalletloop.com)

## Loading

What do we mean by full loads and half loads?

- Full loads are made up of 44 standard pallets.
- Half loads comprise of 22 standard pallets.
- Any other quantity is defined as a part load.

## Mixed loads

You may take full advantage of our extensive range of products by combining any Isover products together in a single order, available for a delivery to a single destination.

## Returns and refunds

In the unlikely event that you are not wholly satisfied with our products due to damage prior to or on delivery, incorrect quantity or product supplied, please ensure that you contact our Aftercare Team on:

Tel: 0800 032 2555. Email to:

▶ [isover.customerservice@saint-gobain.com](mailto:isover.customerservice@saint-gobain.com)

Any claims for damage, shortage or errors in delivered stock must be endorsed on the delivery documents retained by the haulier at the time of delivery. Claims must be made within three working days in writing and emailed to:

▶ [sgiscustomercares@saint-gobain.com](mailto:sgiscustomercares@saint-gobain.com)

Failure to do so may result in claims being rejected.

If you have ordered products in error, please notify us in writing within three working days of delivery for orders placed for Grey and Green items. These products may be returned at our discretion however, they will be subject to the cost of transportation (5200903256) and a restocking charge of 20 % of the value of the goods returned (5200903255).

These products will only be refunded if they are of saleable quality on their return. Please note: orders placed on Orange and Blue items cannot be refunded or returned.

## Invoice and payments

Our payment terms for goods and additional charges are the last working day of the month following that in which the invoice is dated. Payments are due under the Contract without any deduction whether by way of set-off, counter claim, or discount unless there is written agreement in advance with Isover.

Isover reserves the right to charge interest on any amount outstanding after the due date. Full terms and conditions are shown within the Isover Terms and Conditions outlined on pages 19 and 20.

Any claims for damage, shortage or errors in delivered stock must be endorsed on the delivery documents retained by the haulier at the time of delivery. Claims must be made within three working days in writing and emailed to:

▶ [sgiscustomercares@saint-gobain.com](mailto:sgiscustomercares@saint-gobain.com)

Failure to do so may result in claims being rejected.

If you have ordered products in error, please notify us in writing within three working days of delivery for orders placed for grey and green items. These products may be returned at our discretion however, they will be subject to the cost of transportation (5200903256) and a restocking charge of 20 % of the value of the goods returned (5200903255).

These products will only be refunded if they are of saleable quality on their return.

Please note: orders placed on Orange and Blue items cannot be refunded or returned.

# Our services

## Technical Support Team

Our Technical Support Team can provide you with:

- U-value calculations
- Condensation risk analysis
- Product specifications

As well as providing technical information on any of the following matters:

- Application and installation
- Technical approvals
- Environmental and sustainability credentials

### Contact details:

- Opening hours: Monday – Friday 08:30 – 04:30
- Telephone: 0115 969 8302
- Email:

▶ [isover.technical@saint-gobain.com](mailto:isover.technical@saint-gobain.com)

## Customer Service Team

Our experienced Customer Service Team is on hand to help guide you through the ordering process and with any queries about your delivery. They can also put you in touch with your local sales representative.

### Contact details:

- Opening hours: Monday – Friday 08:00 – 17:00
- Telephone: 0800 032 2555
- Email:

▶ [isover.customerservice@saint-gobain.com](mailto:isover.customerservice@saint-gobain.com)



# Products and applications



Isover glass mineral wool and stone wool rolls and slabs provide insulation solutions for a wide range of applications within the building and construction industry.



**EXTERNAL WALLS**



**INTERNAL PARTITION**



**PARTY WALLS**



**GROUND FLOOR**



**INTERNAL FLOORS**



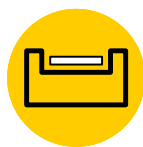
**SEPARATING FLOORS**



**PITCHED ROOF**



**PITCHED ROOF JOIST LEVEL/LOFT**



**FLAT ROOF**



**FAÇADE**



**INDUSTRIAL CLADDING**

▶ Click to find out more on our website

## KEY CONSIDERATIONS

When using Isover products, you need to satisfy yourself that use of the product meets all relevant national Building Regulations and guidance as well as local, national and other applicable standards relevant for your construction or application, including requirements in relation to fire and applicable height restrictions.

Please refer to Isover website to find out more about:

- ▶ **BBA certificate**
- ▶ **Declaration of Performance**
- ▶ **Health & Safety datasheets**
- ▶ **Product datasheets**

# Isover Acoustic Partition Roll (APR 1200)



Isover Acoustic Partition Roll (APR 1200) is a glass mineral wool roll that can provide a level of acoustic performance in metal and timber internal stud walls as well as timber joist separating and internal floors. To support ease of installation, it is supplied in 600 mm widths for fitting between stud centres. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Acoustic insulation

Delivers a measurable reduction in sound transmission through a wide variety of internal stud walls and floors.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between 600 mm stud centres.

### British Gypsum SpecSure® Warranty

Features in a number of British Gypsum proprietary systems.

▶ [Click here to visit The White Book Specification Selector](#)

The **SpecSure®** warranty confirms British Gypsum proprietary systems will perform as specified for the lifetime of the building.

▶ [Click here to visit British Gypsum SpecSure® System Warranty](#)

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )
5200625577	25	20.00	2 x 0.60	24.00	24	576.00
5200625578	50	13.00	2 x 0.60	15.60	24	374.40
5200625579	65	10.00	2 x 0.60	12.00	24	288.00
5200625580	75	12.20	2 x 0.60	14.64	24	351.36
5200625581	100	9.17	2 x 0.60	11.00	24	264.10

● 2 working days

● 2-7 working days

● 2-21 working days

● Made to order

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# Isover Acoustic Slab



Isover Acoustic Slab is a glass mineral wool slab providing a level of acoustic performance in timber and metal stud walls, timber joist internal and separating floors as well as ceilings. The slabs are sized to be friction fitted between standard stud spacings. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Acoustic insulation

Delivers a measurable reduction in sound transmission in a number of internal acoustic applications.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between 600 mm stud centres with no need for additional fixings.

### British Gypsum SpecSure® Warranty

Features in a number of British Gypsum proprietary systems.

▶ [Click here to visit The White Book Specification Selector](#)

The **SpecSure®** warranty confirms British Gypsum proprietary systems will perform as specified for the lifetime of the building.

▶ [Click here to visit British Gypsum SpecSure® System Warranty](#)

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Slabs per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )
5200625433	50	1200	600	16	11.52	20	230.40
5200625435	75	1200	600	10	7.20	20	144.00
5200625437	100	1200	600	8	5.76	20	115.20

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Cladding Roll 37



Isover Cladding Roll 37 is a glass mineral wool roll insulation that can be considered for use in built-up metal roofs and walls. The range is supplied in 1.2 m wide rolls for quick coverage of large areas. It also reduces the transmission of airborne sound, helping to improve the acoustic comfort of those working within the building. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal Insulation

Thermal conductivity of 0.037 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625394	120	5.05	1.20	6.06	24	145.44	0.037	3.20

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order



# Isover Cladding Roll 40



Isover Cladding Roll 40 is a glass mineral wool insulation roll that can be considered for use in built-up metal roofs and walls. The range is supplied in 1.2 m wide rolls for quick coverage of large areas. It also reduces the transmission of airborne sound, helping to improve the acoustic comfort of those working within the building. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal Insulation

Thermal conductivity of 0.040 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Acoustic Insulation

The fibre structure of glass mineral wool traps sound energy helping to improve the acoustic comfort of those working within the building.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625408	80	10.20	1.20	12.24	24	293.76	0.040	2.00
5200625400	100	8.20	1.20	9.84	24	236.16	0.040	2.50
5200625402	120	6.80	1.20	8.16	24	195.84	0.040	3.00
5200625410	140	5.85	1.20	7.02	24	168.48	0.040	3.50
5200625412	160	5.10	1.20	6.12	24	146.88	0.040	4.00
5200625404	180	4.50	1.20	5.40	24	129.60	0.040	4.50
5200625406	200	4.10	1.20	4.92	24	118.08	0.040	5.00

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Modular Roll



Isover Modular Roll is a glass mineral wool insulation that can be considered for covering large areas in buildings. It is supplied in 1200 mm wide rolls for quick coverage. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.043 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

1200 mm wide rolls help to provide quicker coverage of large areas.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625416	60	15.50	1.20	18.60	24	446.40	0.043	1.35
5200625351	80	11.25	1.20	13.50	24	324.00	0.043	1.85
5200625353	100	9.17	1.20	11.00	24	264.10	0.043	2.30

● 2 working days

● 2-7 working days

● 2-21 working days

● Made to order

# Isover Cavity Wall Slab (CWS) 32



Isover Cavity Wall Slab (CWS) 32 is a glass mineral wool slab providing thermal insulation in external masonry cavity walls. Manufactured with a water repellent binder, the strong, resilient and flexible slabs are 455 mm wide to fit between standard wall tie spacing.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.032 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

► [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Slabs are 455 mm wide to fit standard wall tie spacing for straightforward installation. No requirement for retaining discs when fully filling the cavity.

### BBA certified

Isover Cavity Wall Slab (CWS) 32 has been assessed by the BBA as fit for use in defined full fill and partial fill masonry cavity wall applications if installed, used and maintained as set out in the certificate.



► [Click here to read the BBA certificate on our website](#)

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Slabs per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625457	65	1200	455	12	6.55	15	98.28	0.032	2.00
5200625459	75	1200	455	10	5.46	15	81.90	0.032	2.30
5200625461	85	1200	455	8	4.37	15	65.52	0.032	2.65
5200625463	100	1200	455	6	3.28	15	49.14	0.032	3.10
5200619452	125	1200	455	5	2.73	15	40.95	0.032	3.90
5200619455	150	1200	455	4	2.18	15	32.76	0.032	4.65

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

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# Isover Cavity Wall Slab (CWS) 34



Isover Cavity Wall Slab (CWS) 34 is a glass mineral wool slab providing thermal insulation in external masonry cavity walls. Manufactured with a water repellent binder, the strong, resilient and flexible slabs are 455 mm wide to fit between standard wall tie spacing. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.034 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Slabs are 455 mm wide to fit standard wall tie spacing for straightforward installation. No requirement for retaining discs when fully filling the cavity.

### BBA certified

Isover Cavity Wall Slab (CWS) 34 has been assessed by the BBA as fit for use in defined full fill and partial fill masonry cavity wall applications if installed, used and maintained as set out in the certificate.



▶ [Click here to read the BBA certificate on our website](#)

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Slabs per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200673468	75	1200	455	10	5.46	20	109.20	0.034	2.20
5200673467	100	1200	455	8	4.37	20	87.36	0.034	2.90
5200679860	125	1200	455	6	3.28	20	65.52	0.034	3.65
5200679864	150	1200	455	6	3.28	20	65.52	0.034	4.40

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Cavity Wall Slab (CWS) 36



Isover Cavity Wall Slab (CWS) 36 is a glass mineral wool slab providing thermal insulation in external masonry cavity walls. Manufactured with a water repellent binder, the strong, resilient and flexible slabs are 455 mm wide to fit between standard wall tie spacing. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.036 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Slabs are 455 mm wide to fit standard wall tie spacing for straightforward installation. No requirement for retaining discs when fully filling the cavity.

### BBA certified

Isover Cavity Wall Slab (CWS) 36 has been assessed by the BBA as fit for use in defined full fill and partial fill masonry cavity wall applications if installed, used and maintained as set out in the certificate.



▶ [Click here to read the BBA certificate on our website](#)

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Slabs per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625441	50	1200	455	20	10.92	20	218.40	0.036	1.35
5200625443	65	1200	455	16	8.74	25	218.40	0.036	1.80
5200625445	75	1200	455	16	8.74	20	174.72	0.036	2.05
5200625447	85	1200	455	12	6.55	20	131.04	0.036	2.35
5200625449	100	1200	455	12	6.55	20	131.04	0.036	2.75
5200625451	125	1200	455	8	4.37	25	109.20	0.036	3.45
5200625453	150	1200	455	6	3.28	20	65.52	0.036	4.15

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

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# Isover Polterm Max Plus



Isover Polterm Max Plus is a stone wool slab covered with a black glass veil on one side. Certified by the British Board of Agrément (BBA), it can be considered for thermal and acoustic applications within ventilated rainscreen cladding and overcladding systems.

Isover Polterm Max Plus contains a water repellent additive to help protect against moisture ingress. The black glass veil can contribute to the aesthetics of the installation, as it prevents any 'show through' of the insulation from behind the façade system.



\*Orders delivered direct from Poland are 11 pallet deliveries

## Features and benefits

### Thermal insulation

Thermal conductivity of 0.035 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Acoustic insulation

Can help improve the acoustic performance of the external envelope, reducing unwanted external noise such as weather, aircraft, vehicles and trains.

### Ease of install

Straightforward to install using standard insulation retaining fixings. The slabs will knit together when tightly butt jointed, eliminating gaps which could compromise performance.

### BBA certified

Isover Polterm Max Plus has been assessed by the BBA as fit for use in defined full fill and partial fill masonry cavity wall applications if installed, used and maintained as set out in the certificate.



▶ [Click here to read the BBA certificate on our website](#)

## Isover Polterm Max Plus



Product order code	Thickness (mm)	Length (mm)	Width (mm)	Slabs per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200853441	50	1200	600	8	5.76	20	115.20	0.035	1.40
5200857710	60 <sup>1</sup>	1200	600	8	5.76	20	115.20	0.035	1.70
5200859245	75	1200	600	6	4.32	20	86.40	0.035	2.10
5200857711	80 <sup>1</sup>	1200	600	6	4.32	20	86.40	0.035	2.25
5200860194	90 <sup>1</sup>	1200	600	5	3.60	20	72.00	0.035	2.55
5200845634	100	1200	600	4	2.88	20	57.60	0.035	2.85
5200867422	110 <sup>1</sup>	1200	600	4	2.88	20	57.60	0.035	3.10
5200845635	120	1200	600	3	2.16	24	51.84	0.035	3.40
5200859246	125 <sup>1</sup>	1200	600	3	2.16	24	51.84	0.035	3.55
5200918358	130 <sup>1</sup>	1200	600	3	2.16	24	51.84	0.035	3.70
5200867423	140 <sup>1</sup>	1200	600	3	2.16	20	43.20	0.035	4.00
5200845636	150	1200	600	3	2.16	20	43.20	0.035	4.25
5200857712	160 <sup>1</sup>	1200	600	3	2.16	20	43.20	0.035	4.55
5200918360	170 <sup>1</sup>	1200	600	2	1.44	28	40.32	0.035	4.85
5200857713	180 <sup>1</sup>	1200	600	2	1.44	24	34.56	0.035	5.10
5200918362	190 <sup>1</sup>	1200	600	2	1.44	24	34.56	0.035	5.40
5200845637	200	1200	600	2	1.44	24	34.56	0.035	5.70

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

<sup>1</sup> Made to order delivery ranges from 2 - 30 working days. Minimum order quantities apply.

# Isover RD Party Wall Roll



Isover RD Party Wall Roll is a glass mineral wool roll that can be used to reduce the passage of sound across a masonry cavity separating (party) wall and minimise air movement within the cavity, improving its thermal insulation. When used as part of Robust Detail separating wall constructions E-WM-17, E-WM-20 & E-WM-24, it removes the need for costly pre-completion sound testing and can achieve +5 dB over acoustic performance requirements set out in national Building Regulations Approved Document E (England & Wales). Rolls are ready-cut to 2 x 455 mm to fit between standard wall tie spacing. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal bypass solution

Can achieve a zero U-value for party walls, as defined in Building Regulations (Approved Document L1A, Table 3), when fully filling the party wall cavity and in combination with mineral wool-filled cavity barriers at the edges of the cavity.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Acoustic insulation

Helps reduce unwanted noise between attached properties when used as part of a Robust Detail construction.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Cost savings

When used as part of a Robust Detail construction, it removes the need for costly pre-completion sound testing, making it a more cost effective solution to implement.

### Robust detail compliant

Proprietary component of three Robust Detail constructions (E-WM-17, E-WM-20 & E-WM-24) and conforms to the generic full-fill mineral wool specification.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625584	75	8.50	2 x 0.455	7.74	28	216.58	0.036	2.05
5200625585	100	6.00	2 x 0.455	5.46	28	152.88	0.036	2.75
5200625593	125	5.00	2 x 0.455	4.55	28	127.40	0.036	3.45
5200625592	150	4.00	2 x 0.455	3.64	28	101.92	0.036	4.15

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

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22 | Tel: 0800 032 2555 Email: [isover.customerservice@saint-gobain.com](mailto:isover.customerservice@saint-gobain.com)



# Isover Spacesaver



Isover Spacesaver is a glass mineral wool roll which is preperforated to fit between common joist spacing at ceiling level. It is supplied in longer-length rolls to increase efficiency by reducing the number of rolls required to be delivered, stored and opened during installation. Other products within the range include Isover Spacesaver Lite, Isover Spacesaver Ready Cut and Isover Spacesaver Plus. Isover Spacesaver can also be considered for use between the joists in suspended timber ground floors and flat roofs. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal bypass solution

Thermal conductivity of 0.044 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Supplied in longer-roll lengths for quick and easy installation, maximising on-site efficiency. The rolls are pre-perforated (3 x 386 and 2 x 580 mm widths) to fit common joist spacing, or can be used full width for quick coverage.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200854520	100	12.18	1.16	14.13	24	339.09	0.044	2.25
5200854529	150	8.05	1.16	9.34	24	224.11	0.044	3.40
5200854549	170	7.03	1.16	8.15	24	195.72	0.044	3.85
5200840154	200	5.20	1.16	6.03	24	144.77	0.044	4.50

\*Pre-perforated to 3 x 386 and 2 x 580 mm widths

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Spacesaver Lite



Isover Spacesaver Lite is a glass mineral wool roll supplied in shorter roll lengths for ease of handling and refurbishment projects where loft access may be limited. The rolls are pre-perforated to fit between common joist spacing at ceiling level. Other products within the range include Isover Spacesaver, Isover Spacesaver Ready Cut and Isover Spacesaver Plus. Isover Spacesaver Lite can also be considered for use between the joists in suspended timber ground floors and flat roofs. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.044 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Supplied in shorter roll lengths for ease of handling. The rolls are pre-perforated (3 x 386 and 2 x 580 mm widths) to fit common joist spacing, or can be used full width for quick coverage.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200771442	100	7.00	1.16	8.12	30	243.60	0.044	2.25
5200771435	150	4.70	1.16	5.45	30	163.56	0.044	3.40
5200774795	170	4.15	1.16	4.81	30	144.42	0.044	3.85
5200771402	200	3.50	1.16	4.06	30	121.80	0.044	4.50

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

\*Pre-perforated to 3 x 386 and 2 x 580 mm widths

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# Isover Spacesaver Ready Cut



Isover Spacesaver Ready Cut is a glass mineral wool roll, which is pre-cut to fit between common joist spacing at ceiling level. It is supplied in longer-length rolls to help increase the speed of installation and ensure more efficient delivery and storage. Other products within the range include Isover Spacesaver, Isover Spacesaver Lite and Isover Spacesaver Plus. Isover Spacesaver Ready Cut can also be considered for use between the joists in suspended timber ground floors and flat roofs. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.044 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Supplied in longer-roll lengths for quick and easy installation, maximising on-site efficiency. The rolls are pre-cut (3 x 386 and 2 x 580 mm widths) to fit common joist spacing.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200861922	100	12.8	3 x 0.386	14.10	24	338.51	0.044	2.25
5200862146	100	12.8	2 x 0.580	14.13	24	339.09	0.044	2.25
5200861942	150	8.05	3 x 0.386	9.32	24	223.73	0.044	3.40
5200861971	150	8.05	2 x 0.580	9.34	24	224.11	0.044	3.40
5200861980	200	5.20	3 x 0.386	6.02	24	144.52	0.044	4.50
5200861975	200	5.20	2 x 0.580	6.03	24	144.77	0.044	4.50

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Spacesaver Plus



Isover Spacesaver Plus is a glass mineral wool roll for loft applications with improved thermal performance. The rolls are pre-perforated to fit between common joist spacing at ceiling level. Other products within the range include Isover Spacesaver, Isover Spacesaver Ready Cut and Isover Spacesaver Lite. Isover Spacesaver Plus can also be considered for use between the joists in suspended timber ground floors and flat roofs. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.040 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Rolls are pre-perforated to 3 x 386 and 2 x 580 mm to fit common joist spacing, or can be used full width for quick coverage.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625357	100	7.00	1.16	8.12	24	194.88	0.040	2.50
5200625359	150	4.67	1.16	5.42	24	130.01	0.040	3.75
5200625361	200	3.50	1.16	4.06	24	97.44	0.040	5.00

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

\*Pre-perforated to 3 x 386 and 2 x 580 mm widths

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# Isover Steel Frame Infill Batt



Isover Steel Frame Infill Batt is a non-combustible glass mineral wool insulation supplied in 600 x 1200 mm batts. It can be easily friction fitted within the stud framework of lightweight steel frame external walls, ensuring straightforward installation and helping to minimise gaps and maximise thermal insulation. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.036 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Acoustic insulation

The fibre structure of the glass mineral wool traps sound energy, helping to improve the acoustic comfort of those living or working within the building.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Supplied in 600 mm widths to fit between standard steel framework centres. Friction-fits within the stud with no slumping or additional fixings required.

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Batts per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625382	50	1200	600	16	11.52	20	230.40	0.036	1.35
5200625384	75	1200	600	10	7.20	20	144.00	0.036	2.05
5200625386	100	1200	600	8	5.76	20	115.20	0.036	2.75

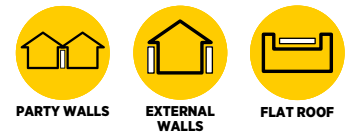
● 2 working days

● 2-7 working days

● 2-21 working days

● Made to order

# Isover Timber Frame Batt 32



Isover Timber Frame Batt 32 is a glass mineral wool batt that can be used in timber frame walls. The resilient and flexible batts can be friction fitted between standard timber studs, ensuring straightforward installation and helping to minimise gaps and maximise thermal insulation. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.032 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

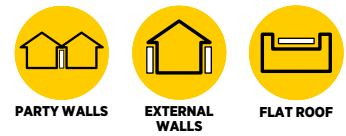
### Ease of install

Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between 600 mm timber stud centres with no need for additional fixings.

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Batts per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625331	50	1175	570	9	6.03	16	96.44	0.032	1.55
5200625329	90	1175	570	5	3.35	20	66.98	0.032	2.80
5200543056	140	1175	570	5	3.35	16	53.58	0.032	4.35

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Timber Frame Batt 35



Isover Timber Frame Batt 35 is a glass mineral wool batt that can be used in timber frame walls. The resilient and flexible batts can be friction fitted between standard timber studs, ensuring straightforward installation and helping to minimise gaps and maximise thermal insulation. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.035 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

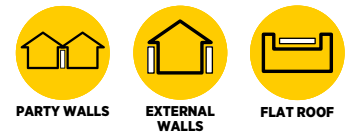
### Ease of install

Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between 600 mm timber stud centres with no need for additional fixings.

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Batts per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625414	90	1175	570	10	6.70	16	107.16	0.035	2.55
5200625335	100	1175	570	8	5.36	16	85.73	0.035	2.85
5200625388	140	1175	570	6	4.02	16	64.30	0.035	4.00
5200625333	150	1175	570	6	4.02	16	64.30	0.035	4.25

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Timber Frame Batt 40



Isover Timber Frame Batt 40 is a glass mineral wool batt that can be used in timber frame walls. The resilient and flexible batts can be friction fitted between standard timber studs, ensuring straightforward installation and helping to minimise gaps and maximise thermal insulation. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.040 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

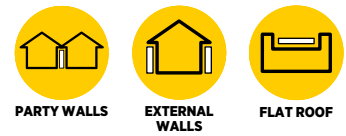
Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between 600 mm timber stud centres with no need for additional fixings.

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Batts per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625341	90	1175	570	14	9.38	20	187.53	0.040	2.25
5200625345	140	1175	570	8	5.36	24	128.59	0.040	3.50

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order



# Isover Timber Frame Batt 43



Isover Timber Frame Batt 43 is a glass mineral wool batt that can be used in timber frame walls. The resilient and flexible batts can be friction fitted between standard timber studs, ensuring straightforward installation and helping to minimise gaps and maximise thermal insulation. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.043 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between 600 mm timber stud centres with no need for additional fixings.

Product order code	Thickness (mm)	Length (mm)	Width (mm)	Batts per pack	Pack area (m <sup>2</sup> )	Packs per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625339	90	1175	570	12	8.04	24	192.89	0.043	2.05
5200625337	140	1175	570	8	5.36	24	128.59	0.043	3.25

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Timber Frame Party Wall Roll



Isover Timber Frame Party Wall Roll is a glass mineral wool roll that can be used to help reduce the passage of sound across a timber frame separating (party) wall and minimise air movement within the cavity, improving its thermal insulation. When used as part of Robust Detail separating wall constructions, it removes the need for costly pre-completion sound testing and can help exceed acoustic performance requirements set out in Approved Document E (England & Wales) and Section 5 (Scotland). Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Can achieve a zero U-value for party walls, as defined in national Building Regulations (Approved Document L1A, Table 3), when fully filling the party wall cavity and in combination with mineral wool-filled cavity barriers at the edges of the cavity.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Acoustic insulation

Helps reduce unwanted noise between attached properties when used as part of a Robust Detail construction.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Cost savings

When used as part of a Robust Detail construction, it removes the need for costly pre-completion sound testing, making it a more cost effective solution to implement.

### Robust detail compliant

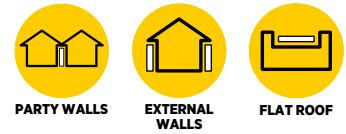
Can be considered for Robust Detail constructions E-WT-1, E-WT-2 and V-WT-2.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625559	50	12.00	1.20	14.40	24	345.60	0.036	1.35
5200625561	75	8.00	1.20	9.60	24	230.40	0.036	2.05
5200625563	100	6.00	1.20	7.20	24	172.80	0.036	2.75

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

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# Isover Timber Frame Roll 32



Isover Timber Frame Roll 32 is a glass mineral wool roll providing thermal insulation and acoustic insulation in timber frame walls. The strong, resilient and flexible rolls can be friction fitted between standard timber studs, ensuring straightforward installation and helping to minimise gaps and maximise thermal insulation. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.032 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Ease of install

Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between timber stud centres.

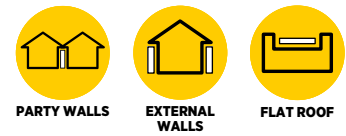
### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200774591	90	4.20	2 x 0.57	4.79	24	114.91	0.032	2.80
5200818312	140	2.70	2 x 0.57	3.08	24	73.87	0.032	4.35

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Timber Frame Roll 35



Isover Timber Frame Roll 35 is a glass mineral wool roll providing thermal insulation and acoustic insulation in timber frame walls. The resilient and flexible rolls can be friction fitted between standard timber studs, ensuring straightforward installation and helping to minimise gaps and maximise thermal insulation. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.035 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

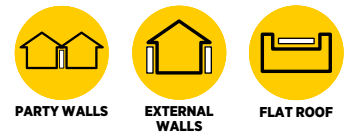
### Ease of install

Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between timber stud centres.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625573	90	5.30	2 x 0.57	6.04	18	108.76	0.035	2.55
5200819811	100	5.00	2 x 0.57	5.70	18	102.60	0.035	2.85
5200625583	140	4.00	2 x 0.57	4.56	18	82.08	0.035	4.00
5200822660	140	4.00	3 x 0.40	4.80	18	86.40	0.035	4.00

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Isover Timber Frame Roll 40



Isover Timber Frame Roll 40 is a glass mineral wool roll providing thermal insulation and acoustic insulation in timber frame walls. The resilient and flexible rolls can be friction fitted between standard timber studs, ensuring straightforward installation and helping to minimise gaps and maximise thermal insulation. Achieves Eurofins Gold certification, the highest accreditation for indoor air quality.



## Features and benefits

### Thermal insulation

Thermal conductivity of 0.040 W/m.K. Helps to reduce heat loss within the building envelope and therefore decreases energy costs.

### Fire classification

Achieves a Euroclass A1 Reaction to Fire classification, according to EN 13501-1.

### Recycled glass

Manufactured from up to 82 % recycled glass with all electric equipment in the plant powered by 100 % renewable electricity.

▶ [Click here for more information on Isovers sustainability road map](#)

### Ease of install

Straightforward to handle, cut and install with minimal waste (off-cuts can be reused). Friction fits between timber stud centres with no need for additional fixings.

Product order code	Thickness (mm)	Length (m)	Width (m)	Roll area (m <sup>2</sup> )	Rolls per pallet	Pallet area (m <sup>2</sup> )	λ <sub>D</sub> Declared thermal conductivity (W/m.K)	R <sub>D</sub> Declared thermal resistance (m <sup>2</sup> .K/W)
5200625582	90	10.13	2 x 0.57	11.55	24	277.16	0.040	2.25
5200625572	140	6.50	2 x 0.57	7.41	24	177.84	0.040	3.50

● 2 working days | ● 2-7 working days | ● 2-21 working days | ● Made to order

# Conditions of sale<sup>1</sup>

## 1 Definitions

In these conditions "Isover" shall mean Saint-Gobain Isover UK Limited trading as Isover; "the Goods" shall mean the products supplied or to be supplied by Isover under any Contract; "the Customer" shall mean the company firm or person buying the Goods from Isover under any Contract and "Contract" shall mean any contract between Isover and the Customer for the sale and purchase of Goods.

## 2 Application of Conditions

All Goods supplied by Isover are supplied on the following terms and conditions to the exclusion of all other terms and conditions including any variation of those terms and conditions which the Customer may seek to impose whether or not the Customer's conditions are contained in any other acceptance or counter offer made by the Customer. Variations shall not have effect unless expressly accepted by a Director of Isover in writing.

## 3 Quotations

All quotations given by Isover are subject to acceptance by Isover on receipt of the Customer's order. A Contract will only be formed when Isover has accepted the Customer's order.

## 4 Accuracy of Description of Goods

All descriptions specifications drawings and particulars of weights and dimensions submitted by Isover or otherwise contained in Isover's price list or other published matter are provided by Isover in the belief that they are as accurate as reasonably possible but none of these shall form part of any Contract and shall not constitute a description of the Goods or be taken to be representations made by Isover and are not warranted to be accurate.

## 5 Price

All prices quoted are Isover's current prices at the time of delivery and are exclusive of VAT unless otherwise stated. The price payable for the Goods shall be the price ruling at the date of delivery and Isover shall be entitled to adjust the price of the Goods at any time between the date of the order and the date of delivery of the Goods to take account of any increase in costs incurred by Isover or changes in Isover's price list.

## 6 Delivery

6.1 Delivery shall be deemed to have been effected:

6.1.1 Where the Goods are carried in a vehicle owned by Isover or in a vehicle owned by a carrier employed by Isover when the vehicle is stationary as near to the point of delivery designated by the Customer as is reasonably possible and the delivery note is tendered to the Customer or the recipient of the Goods where delivery is not directly to the Customer;

6.1.2 In all other cases when the Goods leave Isover's premises.

6.2 Time for delivery is not of the essence and Isover shall not be liable for any loss (including loss of profit), costs, charges, expenses or damage caused directly or indirectly by late delivery. Isover shall not be liable for any non-delivery of Goods (even if caused by Isover's negligence) unless written notice is given to Isover within three working days of the date when the Goods would in the ordinary course of events have been received. Any liability of Isover for non-delivery of the Goods shall be limited to replacing the Goods within a reasonable time or issuing a credit note at the pro rata Contract rate against any invoice raised for such Goods.

6.3 Isover shall be entitled to make delivery by installments and to invoice separately for each installment. Where delivery is made by installment each installment shall be construed as the subject of a separate agreement to which all the provisions of these conditions shall (with any necessary alterations) apply.

6.4 Where Isover has agreed to deferred delivery such delivery shall be accepted by the Customer within three months from the date of the order. If the Customer fails to take delivery within such a period the risk shall pass to the Customer and the balance remaining undelivered together with storage costs shall be invoiced to the Customer and payment shall become immediately due.

6.5 Goods which the Customer agrees to collect ex works must be collected within seven days of Isover notifying the Customer that the Goods are ready. If the Goods are not collected within this period Isover shall be entitled to invoice the Customer for the Goods and to charge for storage of the Goods, the Goods being held at the Customer's risk.

6.6 Deviations in quantity of the Goods delivered from those stated on the Contract shall not give the Customer the right to repudiate the Contract or to reject the Goods (save insofar as they materially exceed the amount ordered) or to claim damages for breach of Contract and the Customer shall be obliged to accept and pay at the Contract rate for the quantity delivered (except insofar as the Customer has the right to reject the Goods under this condition).

6.7 The Customer shall ensure that the point of delivery designated by the Customer and all access routes to it are reasonably accessible for motor transport and shall also take such further steps as are necessary including providing at the place of delivery unless otherwise agreed adequate equipment and manual labour for unloading and transporting the Goods.

## 7 Payment

7.1 The price of the Goods and additional charges (less any discount to which the Customer is entitled) shall be due and payable on the last working day of the month following that in which the invoice is dated. The time of payment of the price of the Goods shall be of the essence of the Contract.

7.2 If the Customer fails to make a payment in respect of any invoice on the due date:

7.2.1 All invoices for Goods delivered for which payment has not been received shall become immediately due and payable notwithstanding clause 7.1 or any previous agreement to the contrary.

7.2.2 Without prejudice to any other right or remedy available to Isover, Isover shall be entitled to:

7.2.2.1 Charge the Customer interest (both before and after judgement) on the amount unpaid in accordance with the terms of the Late Payment of Commercial Debt (interest) Act 1998 until actual payment on all overdue accounts; and / or

7.2.2.2 Cancel the Contract or suspend any further deliveries to the Customer; and / or

7.2.2.3 Set-off any amounts Isover owes to the Customer by way of rebate payments, contract support payments or any other monies due from Isover to the Customer against any monies owed by the Customer to Isover.

7.3 Isover reserves the right at any time to demand security for payment before continuing with or delivering any order.

<sup>1</sup> Conditions of sale valid from 1st January 2025.

7.4 The Customer shall make all payments due under the Contract without any deduction whether by way of set-off, counterclaim, discount, abatement or otherwise unless the Customer has a valid court order requiring an amount equal to such deduction to be paid by Isover to the Customer.

## **8 Risk and Property**

- 8.1 Risk in the Goods shall pass to the Customer when the Goods are delivered to or collected by the Customer or its agent.
- 8.2 Notwithstanding delivery and the passing of risk in the Goods the Goods shall remain the property of Isover until the Customer has paid the full price for the Goods together with any interest payable in respect of the Goods and all other sums owing from it to Isover under any Contract or any interest payable under any other Contract.
- 8.3 Until title to the Goods passes to the Customer the Customer shall hold the Goods as fiduciary agent and bailee for Isover and shall keep the Goods in good and substantial repair and condition properly stored protected and insured and the Goods shall be stored in such a way as to be clearly identifiable as belonging to Isover and shall hold the proceeds of the insurance on trust for Isover and not mix them with any other money, nor pay the proceeds into an overdrawn bank account.
- 8.4 Until such time as the title in the Goods passes to the Customer (and provided the Goods are still in existence and have not been re-sold) Isover shall be entitled at any time to require the Customer to deliver up the Goods to Isover and if the Customer fails to do so forthwith to enter upon any premises of the Customer or any third party where the Goods are stored and repossess the Goods.
- 8.5 Isover shall at any time be entitled to appropriate any payment made by the Customer in respect of any Goods in settlement of such invoices as Isover may in its absolute discretion think fit notwithstanding any purported appropriation by the Customer.

## **9 Inspection – Shortages**

- 9.1 The Customer shall carefully inspect the Goods immediately on delivery or on collection as the case may be and in the presence of Isover or its carrier (as the case may be).
- 9.2 Isover shall be under no liability for any defects or shortages or wrong deliveries that would be apparent on careful inspection if the terms of this clause are not complied with and in any event will be under no liability if the delivery note for the Goods is not endorsed with details of any defects or shortages or wrong deliveries and handed to Isover or its carrier (as the case may be) and if a written complaint is not delivered to Isover within three working days of delivery detailing the alleged defect or shortage or wrong delivery.
- 9.3 In all cases where the Customer complains of defects or shortages or wrong deliveries Isover shall without prejudice to the question of liability generally be under no liability in any event if it has not received the written notices under condition 9.2 and if it has not been given an opportunity to inspect the Goods before they have been used by the Customer.

## **10 Warranty**

- 10.1 Isover warrants that it has title to and the right to sell the Goods.
- 10.2 No representation or warranty is given by Isover as to the suitability or fitness of the Goods for any or any particular purpose and the Customer shall satisfy himself in this respect and shall be totally responsible therefore.
- 10.3 The Ordering and delivery guide should be read in conjunction with these conditions. In the event of conflict between the Ordering and delivery guide and these conditions then the terms of the Ordering and delivery guide shall apply.

## **11 Liability Exclusions**

- 11.1 Each of the sub-clauses in this clause are to be treated as separate and independent.
- 11.2 Nothing in these conditions shall exclude or restrict Isover's liability for death or personal injury caused by the negligence of Isover or fraudulent misrepresentation.
- 11.3 Isover is willing to undertake liability additional to that provided by this clause 11 in exchange for a higher price for the Goods.
- 11.4 Isover will either repair the Goods at its own expense or at its option replace the Goods if any hidden defects which Isover is reasonably satisfied are caused by faulty design manufacture materials or workmanship which are discovered within three months from the date of despatch provided that Isover shall not be liable for defects caused by abnormal use misuse or neglect or use other than in accordance with any applicable Isover technical instructions or similar literature and provided further that the Customer informs Isover of the relevant defect in writing within three working days of discovering it.
- 11.5 Other than the terms set out in these conditions and unless expressly agreed in writing by Isover no other terms conditions or warranties expressed or implied statutory or otherwise shall form part of the Contract.
- 11.6 Isover shall not be liable for any direct or indirect loss or damage, consequential loss, loss of profit, loss or depletion of goodwill or loss of business opportunity or any other loss suffered by the Customer or any damage to property of the Customer or anyone else whatsoever howsoever arising and whether or not caused by Isover's negligence.
- 11.7 In the event that notwithstanding the foregoing provisions of this clause Isover is found liable for any loss or damage suffered by the Customer then Isover's total liability for any one claim or for the total of all claims arising from any one act or default of Isover (whether arising from Isover's negligence or otherwise) shall not in any event exceed the Contract price for the Goods.

## **12 Insolvency of Customer**

If the Customer being a company shall pass a resolution or suffer an order of a court to be made for its winding up or goes into liquidation (otherwise than for the purposes of amalgamation or reconstruction) or makes any voluntary arrangement with its creditors or becomes subject to an administration order or an encumbrancer takes possession or a receiver or administrative receiver is appointed over any of the assets or property of the Customer or being an individual or partnership shall suspend payment or propose to enter into any composition with creditors or becomes bankrupt or in either case becomes unable to pay its debts (or have no reasonable prospect of so doing) or threatens to cease to carry on business then without prejudice to any other right or remedy available to Isover, Isover shall be entitled to treat the Contract as repudiated or suspend any further deliveries or recover the possession of any Goods for which payment in full has not been received without liability to the Customer and if Goods have been delivered but not paid for the price of those Goods shall become immediately due and payable notwithstanding any previous agreement or arrangement to the contrary.

## **13 Sample Goods**

In no circumstances will Isover sell its Goods by sample and the supply of sample Goods to Customers or prospective Customers is not intended to provide them with a contractual specification of the Goods or to constitute a sale or offer of sale by sample.

## **14 Health and Safety at Work**

Isover gives notice to the Customer that information and product literature is available concerning the conditions necessary to ensure that the Goods supplied under the Contract will be safe and without risk to health when used, handled, processed, stored or transported by a person at work. The Customer should immediately contact Isover if he is not in possession of such information or literature.

<b>15</b>	<b>Assignment</b> The Customer shall not assign or transfer or purport to assign and transfer any Contract to which these conditions apply or the benefit thereof to any other person whatsoever.	<b>25</b>	<b>Sanctions Compliance</b> 25.1 It is Isover and its group's policy to comply with all applicable sanctions and legal requirements for the import and export of goods, technology and services. Isover is committed to ensuring compliance with all regulatory and licensing requirements relating to international trade. Isover does not permit the supply of any of its goods to any individuals, companies or organisations that are subject to any trade, economic or financial sanctions, embargoes or similar restrictive measures administered, enacted or enforced by the UK, EU, UN or USA ("Sanctioned Entities"). By entering in to this Contract the Customer agrees not to re-sell or otherwise transfer the Goods, either directly or indirectly, to any Sanctioned Entities.
<b>16</b>	<b>Force Majeure</b> Isover shall not be liable for any delay in delivery or failure to deliver the Goods arising from circumstances outside Isover's control including for example acts of God, war, riot, explosion, abnormal weather, fire, flood, pandemic, strikes, lock outs, Government action or Regulations (UK or otherwise) delays by suppliers, accidents and shortages of materials, labour or manufacturing facilities and reserves the right to defer the date of delivery or to cancel the Contract.	<b>26</b>	<b>Export terms</b> 26.1 In these conditions "Incoterms" means the international rules for the interpretation of trade terms of the International Chamber of Commerce as in force at the date when the Contract is made. Unless the context otherwise requires, any term or expression which is defined in or given a particular meaning by the provisions of Incoterms shall have the same meaning in these conditions, but if there is any conflict between the provisions of Incoterms and these conditions, these conditions shall prevail.
<b>17</b>	<b>Cancellation</b> No cancellation by the Customer is permitted unless expressly agreed by Isover in writing. In the event of a cancellation, the Customer shall pay the appropriate cancellation charge as set out in the "supporting your business" section, under Order cancellation.	26.2	Where the Goods are supplied for export from the United Kingdom, the provisions of this condition 26 shall (subject to any special terms agreed in writing between the Customer and Isover) apply notwithstanding any other provision of these conditions.
<b>18</b>	<b>Notices</b> Any notice to be given hereunder shall be in writing and shall be deemed to have been duly given if sent or delivered to the receiving party's usual place of business or its registered office or such other address as that party may from time to time notify in writing and shall be deemed to have been served and sent by post 48 hours after posting. Isover's registered office address: Saint-Gobain Isover UK Limited, Saint-Gobain House, East Leake, Loughborough, Leicestershire, LE12 6JU	26.3	The Customer shall be responsible for complying with any legislation or regulations governing the importation of the Goods into the country of destination and for the payment of any duties on them.
<b>19</b>	<b>Group Members</b> Isover may perform any of its obligations or exercise any of its rights hereunder by itself or through any other member of its group, provided that any act or omission of any such other member shall be deemed to be the act or omission of Isover.	26.4	Where Isover agrees with the Customer that it will be responsible for delivering the Goods the Goods shall (unless agreed otherwise in writing between Isover and the Customer) be delivered FOB to the air or sea port of shipment and Isover shall be under no obligation to give notice under s.32(3) of the Sale of Goods Act 1979.
<b>20</b>	<b>Rights of Third Parties</b> The parties do not intend that any term of the Contract will be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person who is not a party to it.	26.5	The Customer shall be responsible for arranging for testing and inspection of the Goods at Isover's premises before shipment. Isover shall have no liability for any claim in respect of any defect in the Goods which would be apparent on inspection and which is made after shipment, or in respect of any damage during transit.
<b>21</b>	<b>Waiver</b> No waiver by Isover of any breach of the Contract by the Customer shall be considered as a waiver of any subsequent breach of the same or any other provision.	26.6	The Customer shall be liable for and shall indemnify and hold Isover harmless from any and all liability, loss, claims, damages and costs, which Isover may sustain or incur, arising out of or in any way connected with the Customer's failure to comply with Conditions 26.3 or 25.
<b>22</b>	<b>Jurisdiction</b> All Contracts between Isover and the Customer shall be governed and construed in accordance with English law and all disputes arising in relation to such Contracts shall be submitted to the exclusive jurisdiction of the English courts save that Isover retains the right to take proceedings in any other court of competent jurisdiction.	<b>27</b>	<b>Data Protection</b> 27.1 For the purposes of this condition 27, (a) "Applicable Data Protection Laws" means (i) to the extent the UK GDPR applies, the law of the United Kingdom or of a part of the United Kingdom which relates to the protection of personal data; (ii) to the extent the EU GDPR applies, the law of the European Union or any member state of the European Union to which the Customer is subject, which relates to the protection of personal data, in each case, as updated, amended or replaced from time to time; (b) "EU GDPR" means the General Data Protection Regulation ((EU) 2016/679), as it has effect in EU law; (c) "UK GDPR" has the meaning given to it in section 3(10) (as supplemented by section 205(4)) of the Data Protection Act 2018; in each case, as updated, amended or replaced from time to time; and (d) the terms "Data Subject", "Personal Data", "processing", "processor" and "controller" shall have the meanings set out in the UK GDPR.
<b>23</b>	<b>Headings</b> Headings in these conditions are for ease of reference only and do not form part of the conditions and shall not be deemed to alter or affect the meaning of any of the conditions.		
<b>24</b>	<b>Bribery Act Compliance</b> The Customer shall ensure that in any dealings with Isover, neither it or its employees or agents shall commit any offence under the Bribery Act 2010 ("the Act") including not engaging in any activity, practice or conduct which would constitute an offence under sections 1, 2 or 6 of the Act. The Customer shall inform Isover immediately it becomes aware of any actions between the parties that could constitute an offence under the Act.		

<sup>1</sup> Conditions of sale valid from 1st January 2025.



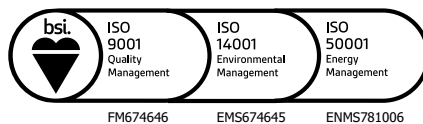
- 27.2 Each party shall comply with the provisions and obligations imposed on it by the Applicable Data Protection Laws when processing Personal Data in connection with these conditions. Such processing shall continue for so long as these conditions are in force and shall be in respect of the following:
- 27.2.1 Categories of data: Contacts within each of the parties and the ultimate customer details;
- 27.2.2 Types of personal data: names, addresses, email addresses, telephone numbers and other contact details;
- 27.2.3 Purpose and nature of processing: (i) manage the Contracts between the parties including ordering, fulfilment and billing and (ii) fulfilment of such Contracts by delivering goods.
- 27.3 To the extent that a party processes any Personal Data on behalf of the other party, the processing party shall: (a) comply with the provisions and obligations imposed on a processor by the Applicable Data Protection Laws, and any stipulations set out in the Applicable Data Protection Laws as to what shall be included in the Contract between the parties shall form a part of, and are incorporated into, these conditions as if they were set out in full, and any reference to "documented instructions" (or similar) shall include the provisions of these conditions; and (b) not disclose any Personal Data to any Data Subject or to a third party other than at the written request of the other party or as expressly provided for in these conditions.
- 27.4 The Customer agrees that Isover may engage third party providers including any advisers, contractors, or auditors to process Personal Data ("Sub-Processors"). Isover shall ensure that its contract with each Sub-Processor shall impose obligations in relation to the processing of Personal Data on the Sub-Processor that are materially equivalent to the obligations to which Isover is subject to under these conditions in relation to the processing of Personal Data.
- 27.5 If either party receives any complaint, notice or communication which relates to the processing of Personal Data by the other party or to either party's compliance with the Applicable Data Protection Laws, or if any Personal Data processed in connection with these conditions is subject to a personal data breach (as defined in the UK GDPR), it shall immediately notify the other party and provide the other party with reasonable co-operation and assistance in relation to any such complaint, notice, communication or personal data breach.



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Iover reserves the right to amend or revise product specification without notice.

The information in this publication is correct at the time of publication. The information herein should not be read in isolation as it is meant only as guidance for the user, who should always ensure that they are fully conversant with the products and systems being used and their subsequent installation prior to the commencement of work.

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